

ALARMDEALER.COM
USER GUIDE
(FOR END USERS)

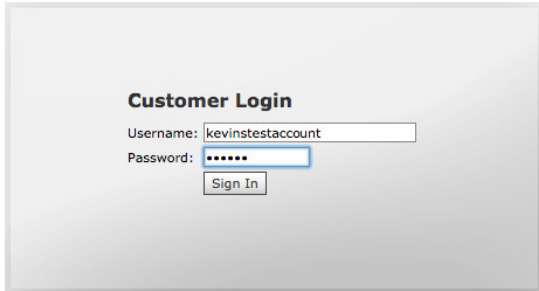
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GETTING STARTED

LOGIN

Welcome to the AlarmDealer.com End User Portal. Simply use the URL provided by your alarm dealer to access your account. Login with the Username and Password provided by your dealer. Contact your alarm dealer if you have not been provided with this information.



The screenshot shows a web form titled "Customer Login". It contains two input fields: "Username:" with the value "kevinstestaccount" and "Password:" with six dots. Below the password field is a "Sign In" button.

VIRTUAL KEYPAD

The Virtual Keypad is where you can easily arm and disarm your alarm system from any computer, Smartphone or mobile device. (Please note...the AlarmDealer.com End User Portal should be used primarily for administrative functions. Remote access with Smartphones or mobile devices functions best via the SecureSmart app.)

[Contact List](#) [Virtual Keypad](#) [Zone/User Names](#) [Event Log](#) [Notifications](#) [Reports](#) [Session History](#) [Logout](#)

Devices : Keypad : 000035251065225162 [Edit]



THE CONTACT LIST

The “Contact List” screen allows you to perform three functions: edit individual users, edit devices, and add users.

EDIT USERS

Within the “Contact List” tab, you can edit each individual user, including yourself, by clicking on the desired user in the “Account Contact: Index.” Now, within the “Account Contact: View” page, you can edit the individual account user information, such as Username, Password and other information.

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Account Contact : Index

Login	Name	User Level	Last Login	Created On	Delete
brandontestaccount		USER		2015-05-27 16:21:01	<input type="checkbox"/>
kevinstestaccount		ACCOUNT USER	2015-07-22 16:44:08	2015-05-22 18:12:58	<input type="checkbox"/>
emiliotestaccount		USER		2015-05-27 16:17:23	<input type="checkbox"/>

EDIT DEVICES

Within the “Account Contact: View,” you can edit your dealer installed devices. Simply click on the “Friendly Name” to edit the device name. Common names you might use would be: “Home,” “The Office,” “Mom’s House” or “Vacation Cottage.”

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Device Profile : View 41:e1:a2

Friendly Name 000035251065225162	Site number
Address 1	Suite
Address 2	Floor
Street number	Description
Street name	Timezone America / Chicago
Street direction	2-way Voice No
City	MAC Address 00-23-FB-41-E1-A2
State	Compass Phone 9705332535
Zip code	

ADD USERS

Adding users is easy. Within the “Contact List,” the “Account Contact: Index” screen allows you to add additional users. Just click “Add Contact.” You can add as many users as you like, and edit each user within “Account Contact: View.”

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Contact Login

Create User Cancel

Username
Password
Password (again)
Readonly

HISTORY AND PREFERENCES

VIEW HISTORY

The “Event Log” screen allows you to view the signals that have been captured from your alarm system.

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Event Log : Index

Switch to detail view

Search From: To: Event Type: Search

Received	System	Signal	SIA Code	Partition	Extra	Zone/User
2015-06-02 10:59:39		(Supervisory)		01		000
2015-05-29 07:52:53		(Supervisory)		00		000
2015-05-29 07:51:58		(Restore)		00		000
2015-05-29 07:51:52		(Supervisory)		00		000
2015-05-29 00:25:40		(Restore)		01		000
2015-05-29 00:14:47		(Supervisory)		01		000
2015-05-27 16:16:38		(Test)		01		516
2015-05-27 16:16:07		(Test)		01		102
2015-05-27 13:36:10		(Close)		01		040

SET NOTIFICATION PREFERENCES

The "Notifications" screen allows you set your preferences for all of your accounts.

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Notification : Preferences

ALARMS OPEN/CLOSE SUPERVISORY TROUBLES BYPASSES/DISABLES TEST/MISC

Name	Email	Phone	Push Notification
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

◆ Alarms = Medical, Fire, Panic, Burglary, General, 24 Hour

What happened to SMS/TXT? With the recent evolving technology, it has been deemed that push notifications are much more reliable and faster. If a customer does not have ipFob installed on their smart phone, or they don't have a smart phone at al, they will miss out on the push notifications but will still receive SMS/TXT notifications.

Notify Preferences

Include friendly name in e-mail subject

SESSION HISTORY

View your recent browsing history on AlarmDealer.com on the "Session History" screen.

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Event Log : Index

Search From: To: Event Type:

Received	System	Signal	SIA Code	Partition	Extra	Zone/User
Zero records returned!						